

## IMPORTANT INFORMATION FOR HCPP PHYSICIANS

### HCPP ALL-NETWORK TOWN HALL MEETING!

The HCPP All-Network Provider Town Hall meeting was held on October 8th. There, physicians learned about our current cost and quality status with the Florida Blue shared savings agreement, the 2013 Bonus distribution methodology, the progress we've made with our Population Care Management Nurse, that our network is approaching nearly 300 physicians, and that we've been recognized as one of the country's "100 ACO's to Know".

### HCPP 2013 BONUS DISTRIBUTION METHODOLOGY!

As had been communicated in our February "LAUNCH" meeting, HCPP's provider bonus distribution was to be heavily weighted toward Quality of Care measures with consideration also given for Cost and Program Support. With more health plan data now available, our Performance Improvement and Operating Committees agreed upon a formal distribution methodology for any bonus earned during the 2013 calendar year period. The physician allocation is split 85% to Primary Care and 15% to Specialists. Adult treating Primary Care physicians will be able to earn 60% of the PCP allocated bonus upon satisfactory performance on our 6 objective quality measures. Adult PCP's and Pediatricians can earn 40% of the PCP allocation by sharing data with our population health management platform, Medventive. Primary Care physician bonus payment will be based upon attributed membership (*see medical cost management update below*). Specialist physicians earn 100% of their allocation by sharing data with Medventive. Any physician who is not connected and sharing data with Medventive by December 31, 2013, will not be able to earn the applicable bonus allocation. HCPP now has a local resource available to assist the remaining providers with this process. Scott Sides, a Medventive employee, can be reached at 561-702-4428 or [scottsides@gmail.com](mailto:scottsides@gmail.com).

### POPULATION CARE MANAGER!

Our Population Care Management nurse, Crystal Lyerla, RN has been communicating with patients to support HCPP physicians in the goals of improving quality and lowering health care costs for our Florida Blue population. Soon physicians will be receiving "NOTICE OF PATIENT CONTACT" forms that provide an account of Crystal's interactions with patients. Crystal also accepts referrals of patients who need help understanding their chronic conditions, have questions about medications, need help setting goals to improve health or could use support and education following hospital or ER visits.

Crystal can be reached at (954) 351-5899 or via email: [crystal.lyerla@holy-cross.com](mailto:crystal.lyerla@holy-cross.com).

### MEDICARE ADVANTAGE UPDATE!

Annual election period for patients interested in Medicare Advantage plans opened October 15<sup>th</sup> and ends December 7<sup>th</sup>. Many community physicians have been dropped from some or all of United Healthcare's Medicare Advantage Plans. HCPP is currently in negotiation with Florida Blue for a Medicare HMO shared savings contract that is anticipated to be effective on or before January 1, 2014. Current plan designs and quality ratings for all plans are available at [www.medicare.gov](http://www.medicare.gov).

### WEBSITE UPDATE!

HCPP's website, [www.holycrossphysicianpartners.com](http://www.holycrossphysicianpartners.com) has been updated with new functionality as well as a new look and feel. Our provider directory is now more user friendly. The site features information geared toward participating physicians, prospective physicians looking to join HCPP, and patients.

### MEDICAL COST MANAGEMENT UPDATE!

Primary care access is key to good population health. Primary care physicians should make every effort to examine their patients at least once per year. Not only does this help ensure good quality and help avoid future costs, a yearly visit is necessary for a patient to remain 'attributed' to a physician. Physicians essentially lose patients in shared savings models if patients are not seen at least once per year.