Q. What is McKesson's Medventive Population Health Manager?

A. *An enterprise level information platform that aggregates and presents quality data from multiple sources across a provider network, including electronic health records, practice management systems, pharmacies, labs and more. HCPP currently receives data from a health plan, Labcorp, Quest and HCPP Providers. Medventive is the platform of choice for many large integrated delivery systems.*

Q. What is a Registry?

A. *A list of patients who suffer from identified chronic conditions or who need recommended preventative care.*

Q. What does Medventive Population Health Manager (PHM) do?

A. *Medventive PHM will <u>collect</u> data; create a registry of patients who suffer from chronic conditions or need preventative care, and according to established quality measures, <u>display</u> patients who need are in need of outreach for treatment, testing or screening.*

Q. How does Medventive get our data?

A. *Medventive uses "pre-adjudicated" claim data in order to identify patients who need preventative care or suffer from chronic conditions and who could benefit from closer management. This data comes to Medventive in the form of an electronic claim (837) file transmitted directly from your practice management system.*

Q. Do I need to send ALL my claim data, or only the claim data associated with certain patients?

A. *As a Clinically Integrated Network, our goal is to improve the care of our entire population of patients. Regardless of payer, by submitting your data you will be able to view and track patients who are in a Registry. These patients may or may not be a part of any shared savings agreements HCPP has with payers.*

Q. What happens to the data once it is sent to Medventive?

A. *Medventive uses an analytics engine each night to identify patients who belong in a registry, aggregates data from all HCPP providers for those patients, then presents the data in a portal that only physicians (or their designees) who have treated those particular patients can view.*

Q. If I'm sending claim files, can anyone see my charges?

A. *No. Medventive collects the data needed to identify patients who qualify for a registry. That data usually consists of diagnosis codes, laboratory procedure codes, etc. In order to connect a patient to a provider, it needs to know if the patient received an E&M service, but does not record, display, or have use for, the charge amount or level of E&M service provided.*

Q. What happens to data on patients who do not qualify for a registry?

A. *The data remains with Medventive for the purposes of generating the registry data in the future but is not accessed until a patient qualifies for a registry.*

Q. Can HCPP or other providers access my claim data?

A. *No. Providers only have access to registry <u>quality</u> data, <u>not claim data</u>. The quality data is only displayed for each provider's patients.   HCPP system administrators have access to the same level of quality, but not claim, data for HCPP providers.*

Q. My billing company isn't cooperating, what should I do?

A. *Each time your billing company submits claims, they generate a file called an 837 claim file. Medventive needs to retrieve that file to display quality scores. Some billing companies are reluctant to share it. As a customer, you must ensure that your needs are being met by your vendor.*

Q. *Besides improving quality, and potentially sharing in savings how does Medventive help my practice financially?*

A. *Physicians must be connected to Medventive in order receive bonus distributions. Using this platform will also allow you to have a systematic approach to identifying patients who need care. Reaching out to those patients can increase fee for service visits, increase patient satisfaction with you as their treating physician, and increase referrals within the HCPP network. Additionally, this tool can assist HCPP providers with Health Plan and Medicare Quality ratings such as HEDIS and PQRS. In an era of value based purchasing, being able to prove to patients and payers that HCPP providers deliver high quality care creates a competitive advantage for our network physicians.*