

IMPORTANT INFORMATION FOR HCPP PHYSICIANS

MORE FLORIDA BLUE PATIENTS!

The population of Florida Blue Cross patients associated with our Shared Savings agreement has grown more than 20% since the agreement became effective 1/1/13. HCPP Primary Care Physicians receive monthly listings of the patients for whom they are responsible for the total cost and quality. Florida Blue plans to incorporate more large, self-insured employer groups into our agreement over the next several months. Shared savings are distributed to HCPP from Florida Blue only if quality criteria are met. **Quality of Care goals are posted at HolyCrossPhysicianPartners.com in the resources section.**

FLORIDA BLUE POPULATION CARE MANAGEMENT NURSE!

Our Population Care Management RN starts full-time with HCPP on July 15th. Crystal Lyerla, RN comes to us with experience as a hospital charge nurse, home health nurse, and most recently, a Health Coach with Health Dialog. Among many other functions, Crystal will assist HCPP in communicating with patients to achieve our Quality of Care goals as well as encouraging patients to understand and comply with hospital discharge instructions. Crystal may be reaching out to you or your patients in the near future. We are extremely excited about this major milestone for our clinically integrated network. The ability to support HCPP physicians in the goal of improving quality and lowering health care costs for a population demonstrates our commitment to success in this rapidly changing industry.

Crystal can be reached at (954) 351-5899 or via email: crystal.lyerla@holy-cross.com.

HEALTH PLAN CONTRACTING

Eligible community HCPP Primary Care Physicians have received updated individual contracts from Florida Blue reflecting rate increases. The HCPP Finance and Operating committees have thoroughly analyzed and approved additional shared savings health plan contracts for further negotiation. These contracts feature the same approach as Florida Blue where lower total costs and improved quality can result in bonus payments to providers. More information will be shared as we get nearer to agreement upon contractual terms.

MEDICAL COST MANAGEMENT UPDATE

Good primary care access is key to ensuring patients receive the necessary care at the "right place and time." Reducing unnecessary Emergency Room visits can result in lower overall medical costs for our patients and improve our performance in shared savings agreements. HCPP staff will be helping you identify and educate high risk patients about alternatives to costly and possibly medically unnecessary ER visits.

HCPP PROVIDER SPOTLIGHT: HOLY CROSS URGENT CARE AND IMAGING CENTER

The new Holy Cross Urgent Care and Imaging Center in the Rio Vista area of Fort Lauderdale is now open and is accepting walk-ins! This facility expands the outpatient presence of Holy Cross Hospital and provides HCPP physicians and their patients better access to after-hours care. The Center is open 9:00 am to 9:00 pm, Monday through Friday, 9:00 am to 5:00 pm on Saturday and 9:00 am to 4:00 pm on Sunday for urgent care. **You are invited to attend the grand opening celebration:**

August 1, 2013 | 5:00 pm to 8:00 pm

1115 S. Federal Highway

Fort Lauderdale, FL 33316

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